

**What Makes The Difference?  
GOOD PRACTICE EXAMPLE**

**This example of good practice relates to criteria 6.6 of the National Leaving Care Standards contributing to ECM outcomes:**

- Be healthy
- Stay safe
- Enjoy and achieve
- Make a positive contribution
- Achieve economic well being

**Name(s) and region of agency/organisation in which this piece of work was developed**  
**Tower Hamlets Leaving Care Service**

**Target group(s)**

- |  |   |
|--|---|
| <input type="checkbox"/> Disabled young people   | <input type="checkbox"/> Young people 19+ years               |
| <input type="checkbox"/> Young people with mental health needs                         | <input type="checkbox"/> Girls only                           |
| <input type="checkbox"/> Unaccompanied asylum seeking children (UASC)                  | <input type="checkbox"/> Boys only                            |
| <input type="checkbox"/> Young people from black and minority ethnic groups            | <input type="checkbox"/> Young people as trainers             |
| <input type="checkbox"/> Young people not in education, training and employment (NEET) | <input type="checkbox"/> Senior management                    |
| <input checked="" type="checkbox"/> Older looked after children 15+                    | <input checked="" type="checkbox"/> Young people leaving care |
| <input type="checkbox"/> Foster carers   | <input type="checkbox"/> Researchers/evaluators               |
| <input type="checkbox"/> Girls and boys  | <input type="checkbox"/> Trainers                             |
| <input type="checkbox"/> Young people involved as researchers                          |   |
| <input type="checkbox"/> Service managers  |   |
| <input type="checkbox"/> Executive and lead members/councillors                        |   |
| <input type="checkbox"/> Lead professionals (social workers/personal advisors)         |   |
| <input type="checkbox"/> Other support/care workers                                    |   |
| <input type="checkbox"/> Parents   |   |
| <input type="checkbox"/> Youth workers   |   |
| <input type="checkbox"/> Information workers   |   |
| <input type="checkbox"/> Young people in custody                                       |   |
| <input type="checkbox"/> Young parents   |   |
| <input type="checkbox"/> Young people 16+  |   |
| <input type="checkbox"/> Young people involved in services(SUI)                        |   |
| <input type="checkbox"/> Others (please specify)                                       |   |

<p><b>Purpose and intended outcomes of this work</b></p> <p>To enable young people to access their financial entitlements in the most convenient way according to their needs.</p>	
<p><b>Description of what was carried out in this piece of work (the intervention/s)</b></p> <p>Young people receive payment of financial assistance via cash or BACS payment. Method of payment is agreed as part of the pathway planning process. In cases where there is an assessed risk, payments can be split and paid on several days in the week or vouchers/food parcels can be provided in emergency situations. Postal orders can be provided in exceptional circumstances.</p>	
<p><b>Service structures and processes that were set up (e.g. posts, partnership groups etc)</b></p>	<p>The Local authority extended it's use of the BACS, direct bank payment method to service users.</p>
<p><b>Type of agency/organisation in which this work was developed</b></p>	<p> <input type="checkbox"/> Local authority department - unitary  <input type="checkbox"/> Local authority department - metropolitan  <input type="checkbox"/> Local authority department - borough council  <input type="checkbox"/> Local authority department - county (shire) council  <input type="checkbox"/> Local authority department - city council  <input checked="" type="checkbox"/> Local authority department - London borough  <input type="checkbox"/> Voluntary organisation  <input type="checkbox"/> Multi-agency (please specify agencies involved)  <input type="checkbox"/> Health agency (e.g. PCT, NHS Trust)  <input type="checkbox"/> Education agency  <input type="checkbox"/> Youth justice agency  <input type="checkbox"/> Youth service  <input type="checkbox"/> Other (please specify) </p>

<b>Region where work was developed</b>	<input type="checkbox"/> National (please specify UK nation i.e. England, Scotland, Wales, N. Ireland)  <input type="checkbox"/> NW England <input type="checkbox"/> NE England <input type="checkbox"/> SW England <input type="checkbox"/> SE England <input checked="" type="checkbox"/> London <input type="checkbox"/> East Midlands <input type="checkbox"/> West Midlands
<b>Name(s) of tools/resources developed as part of this work</b>	

<b>In what sense is this 'good practice'? The evidence</b>	
<b><i>Underlying evidence used to develop the interventions in this piece of work</i></b>	<input type="checkbox"/> None - new exploratory/developmental <input type="checkbox"/> Not known <input checked="" type="checkbox"/> Practitioner knowledge/experience only <input type="checkbox"/> Published research evidence <input type="checkbox"/> Local research / evaluation
<b>Source of evidence available to show the <i>impact</i> of the interventions used in this work</b>	<input type="checkbox"/> Independent evaluation <input type="checkbox"/> Internal / self-evaluation <input checked="" type="checkbox"/> Anecdotal / impressions <input type="checkbox"/> None <input type="checkbox"/> Not known
<b>What this evidence/information suggests</b>	<input type="checkbox"/> Positive impact (if any) <input type="checkbox"/> Negative impact (if any) <input type="checkbox"/> Other impact <input type="checkbox"/> Not known

<p><b>Type of evidence about the 'process' of delivering the interventions used in this work</b></p>	<p><input type="checkbox"/> Positive impact (if any)</p> <p><input type="checkbox"/> Negative impact (if any)</p> <p><input type="checkbox"/> Other impact</p> <p><input checked="" type="checkbox"/> Not known</p>
<p><b>Feedback/evaluation report available on this site?</b></p>	<p><input type="checkbox"/> Yes, <b><u>click here</u></b> to view</p> <p><input type="checkbox"/> No</p>
<p><b>Contact details for further information about this piece of work and the evidence of its impact</b></p>	<p>Name: Jo Bird</p> <p>Address: Leaving Care Service, Kitcat Terrace, Bow, London, E3 2SA</p> <p>Tel: 0207 364 1140</p> <p>Email: Jo.Bird@towerhamlets.gov.uk</p> <p>Fax:</p> <p>Mob:</p>