

**What Makes The Difference?
GOOD PRACTICE EXAMPLE**

This example of good practice relates to criteria 2.4 of the National Leaving Care Standards contributing to ECM outcomes:

- Be healthy
- Stay safe
- Enjoy and achieve
- Make a positive contribution
- Achieve economic well being

Name(s) and region of agency/organisation in which this piece of work was developed
Tower Hamlets Leaving Care Service, London

Target group(s)

- | | |
|---|---|
| <input type="checkbox"/> Disabled young people | <input type="checkbox"/> Young people 19+ years |
| <input type="checkbox"/> Young people with mental health needs | <input type="checkbox"/> Girls only |
| <input type="checkbox"/> Unaccompanied asylum seeking children (UASC) | <input type="checkbox"/> Boys only |
| <input type="checkbox"/> Young people from black and minority ethnic groups | <input type="checkbox"/> Young people as trainers |
| <input type="checkbox"/> Young people not in education, training and employment (NEET) | <input type="checkbox"/> Senior management |
| <input checked="" type="checkbox"/> Older looked after children 15+ | <input checked="" type="checkbox"/> Young people leaving care |
| <input type="checkbox"/> Foster carers | <input type="checkbox"/> Researchers/evaluators |
| <input type="checkbox"/> Girls and boys | <input type="checkbox"/> Trainers |
| <input type="checkbox"/> Young people involved as researchers | |
| <input type="checkbox"/> Service managers | |
| <input type="checkbox"/> Executive and lead members/councillors | |
| <input checked="" type="checkbox"/> Lead professionals (social workers/personal advisors) | |
| <input type="checkbox"/> Other support/care workers | |
| <input type="checkbox"/> Parents | |
| <input type="checkbox"/> Youth workers | |
| <input type="checkbox"/> Information workers | |
| <input type="checkbox"/> Young people in custody | |
| <input type="checkbox"/> Young parents | |
| <input type="checkbox"/> Young people 16+ | |
| <input type="checkbox"/> Young people involved in services(SUI) | |
| <input type="checkbox"/> Others (please specify) | |

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| <p>Purpose and intended outcomes of this work</p> <p>To enable service users to have access to information and support on a wide range of health needs and issues.</p> | |
| <p>Description of what was carried out in this piece of work (the intervention/s)</p> <p>Information is provided on a range of health issues and workshops are run which address health needs identified by staff and young people. A number of community based health organisations, such as Options and Life Line provide advice and run workshops for staff and young people on sexual health, drugs etc. Health information leaflets/flyers and details of health services are displayed and available in the young people's area.</p> | |
| <p>Service structures and processes that were set up (e.g. posts, partnership groups etc)</p> | <p>Close working relationships have been formed with community based health organisations.</p> |
| <p>Type of agency/organisation in which this work was developed</p> | <p> <input type="checkbox"/> Local authority department - unitary <input type="checkbox"/> Local authority department - metropolitan <input type="checkbox"/> Local authority department - borough council <input type="checkbox"/> Local authority department - county (shire) council <input type="checkbox"/> Local authority department - city council <input checked="" type="checkbox"/> Local authority department - London borough <input type="checkbox"/> Voluntary organisation <input type="checkbox"/> Multi-agency (please specify agencies involved) <input type="checkbox"/> Health agency (e.g. PCT, NHS Trust) <input type="checkbox"/> Education agency <input type="checkbox"/> Youth justice agency <input type="checkbox"/> Youth service <input type="checkbox"/> Other (please specify) </p> |

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| Region where work was developed | <input type="checkbox"/> National (please specify UK nation i.e. England, Scotland, Wales, N. Ireland) <input type="checkbox"/> NW England <input type="checkbox"/> NE England <input type="checkbox"/> SW England <input type="checkbox"/> SE England <input checked="" type="checkbox"/> London <input type="checkbox"/> East Midlands <input type="checkbox"/> West Midlands |
| Name(s) of tools/resources developed as part of this work | |

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| In what sense is this 'good practice'? The evidence | |
| <i>Underlying evidence used to develop the interventions in this piece of work</i> | <input type="checkbox"/> None - new exploratory/developmental <input type="checkbox"/> Not known <input checked="" type="checkbox"/> Practitioner knowledge/experience only <input type="checkbox"/> Published research evidence <input type="checkbox"/> Local research / evaluation |
| Source of evidence available to show the <i>impact</i> of the interventions used in this work What this evidence/information suggests | <input checked="" type="checkbox"/> Independent evaluation <input type="checkbox"/> Internal / self-evaluation <input type="checkbox"/> Anecdotal / impressions <input type="checkbox"/> None <input type="checkbox"/> Not known <input checked="" type="checkbox"/> Positive impact (if any) <input type="checkbox"/> Negative impact (if any) <input type="checkbox"/> Other impact <input type="checkbox"/> Not known |

| | |
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| <p>Type of evidence about the 'process' of delivering the interventions used in this work</p> | <p><input checked="" type="checkbox"/> Positive impact (if any)</p> <p><input type="checkbox"/> Negative impact (if any)</p> <p><input type="checkbox"/> Other impact</p> <p><input type="checkbox"/> Not known</p> |
| <p>Feedback/evaluation report available on this site?</p> | <p><input type="checkbox"/> Yes, click here to view</p> <p><input checked="" type="checkbox"/> No</p> |
| <p>Contact details for further information about this piece of work and the evidence of its impact</p> | <p>Name: Lorraine Marshall</p> <p>Address: Leaving Care Service, Kitcat Terrace, Bow, London, E3 2SA</p> <p>Tel: 0207 364 1140</p> <p>Email: Lorraine.Marshall@towerhamets.gov.uk</p> <p>Fax:</p> <p>Mob:</p> |