

## What Makes The Difference? TOOLS and RESOURCES

**NAME OF TOOL/RESOURCE:**

Exit interview pro-forma

**NAME AND REGION OF AGENCY/ORGANISATION THAT DEVELOPED THIS TOOL/RESOURCE:**

Middlesbrough Pathways Team (leaving care service)

**Purpose and Brief Description of Tool/Resource:**

This is an exit interview form for use with young people when they leave care. The purpose of the proforma is to improve service standards and inform service development.

**Publication Date:** Jan 2005

**Contact details  
for further  
information  
about this  
tool/resource**

Sean Kershaw  
Tel: 01642 354100

**Evidence for the effectiveness/ impact of this tool/resource**

**Positive impact of  
this tool/resource:**

Not yet known.

# Middlesbrough Council



Leaving Care team  
3 Park Road North, Middlesbrough TS1 3LF  
Tel: (01642) 354 100

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## EXIT INTERVIEW PROFORMA

### General Information for Staff

This is not a questionnaire for children and young people to fill in on their own. It is structured in an interview format to help the child or young person participate fully in the process, give honest and straightforward answers and highlight any unresolved issues. The planned outcome of the interview will be that the young person will feel listened too, valued and respected. The service can use the feedback to improve services in the future.

All children and young people leaving care are to be offered an exit interview. If a child or young person has not been involved with the leaving care service then this section of the form can be left blank

The feedback from these interviews must be sent to either

- The Looked After Team Manager - for children or young people not yet in the leaving care system
- The Leaving Care Team Manager - for all other young people

The information will be collated bi-annually and sent to the relevant teams, service managers and deputy director for CF & Learning

Karen Turner  
Sean Kershaw  
January 2005

## INTERVIEW

This interview is your chance to say what you think of the service you have received from Middlesbrough Children, Families and Learning

What you tell us will be used to make services better for other children and young people in care and leaving care. There are no right or wrong answers. We hope that you will be as honest as possible.

Age: \_\_\_\_\_ Gender: \_\_\_\_\_ Ethnicity: \_\_\_\_\_

Disability: Yes/No      Details: \_\_\_\_\_

### Coming into Care

Do you know the reasons why you came into care?      Yes / No / Unsure

If yes, who explained this to you?

At that time, did you understand what the worker told you?      Yes / No

If no, what would have helped you to understand?

### Being in Care

What kind of placements have you had while you've been 'looked after'?

What do you remember most about each of them?

Which placement was the most successful and why? Please comment.

Did you receive help or support with school/college work?

Yes / No

Was this helpful? How?

Have you had any health problems whilst in care? If yes, what problems have you had?

How do you feel these problems were sorted out? Please comment.

What leisure activities have you been involved in?

Did you maintain contact with members of your family? If so who and how often?

Who or what helped you the most while you were in care? Please comment.

## Leaving Care Service

Please tell us about the service(s) you have received from the leaving care team e.g Types of support, Information about the service etc.

Where you given the opportunity to get involved in the service e.g Group-work, Consultation etc. please specify.

What types of accommodation have you had since leaving care?

What type of accommodation are you in now?

In your opinion, what is the best accommodation you have lived in and why?

Are you currently in employment, training or unemployed?

Yes / No

Please specify.

What qualifications do you have?

Are you still in contact with family members? If so who

Is there anything you would change about the Leaving Care Service you received? Please comment.

Do you have anything else you would like to say? If yes, please comment.

Thank you for your time. We value your opinions and wish you all the best for the future.